

Safeguarding children and adults

Safeguarding is a concept that was introduced several decades ago in the United Kingdom and refers to the collection of measures that ensure groups such as children, young people, and vulnerable adults are protected from abuse, harm and neglect in society.

If someone shares with you a concern about their or somebody else's physical, sexual or emotional well-being:

Do

- ✓ Remain calm, approachable and receptive
- ✓ Take it seriously
- ✓ Listen carefully, without interrupting
- ✓ Acknowledge you understand how difficult this may be
- ✓ Offer reassurance – it is the right thing to tell someone
- ✓ Tell them what will happen next
- ✓ Make a written record of exactly what has been said and when
- ✓ Report

Don't

- ✗ Promise complete confidentiality
- ✗ Ask leading or probing questions
- ✗ Investigate
- ✗ Discuss with people who do not need to know
- ✗ Delay in reporting the disclosure to the relevant authority/authorities

For the Hilltops Ukrainian Support Community (HUSC), you should report concerns as soon as possible to:

Alan Mustoe (Safeguarding Lead)

Tel: 07725 909 733 Email: alanmustoe7@gmail.com

In the absence of the Safeguarding Lead or if the suspicion in any way involves the Safeguarding Lead, then contact:

Sarah Graham (Senior Leader)

Tel: 07894 788 961 Email: huscchilterns@gmail.com

If the suspicions implicate both the Safeguarding Lead and the Senior Leader, then the report should be made in the first instance to thirtyone:eight, PO Box 133, Swanley, Kent BR8 7UQ. Tel: 0303 003 1111. Alternatively, contact Social Services or the police. See details below.

Buckinghamshire Child Protection and Safeguarding

Tel: 01296 383 962 (Mon-Thu 09:00-17:30; Fri 09:00-17:00)

Out of hours Tel: 0800 999 7677 (Emergency Duty Team)

Or go online to

Buckinghamshire Child Protection and Safeguarding

Buckinghamshire Adult Social Services

Tel: 01296 383 204 (First response and short term intervention)

Email: ascfirstresponse@buckinghamshire.gov.uk

Abuse of an adult

Tel: 0800 137 915 (First Response Team)

Out of working hours Tel: 0800 999 7677

Or go online to

Buckinghamshire Safeguarding Adults Board

**If you feel the person is in immediate danger, call the Police on 999
Or to report a crime, call 101**

Additional reading/information:

<https://www.refugeecouncil.org.uk/about-us/policies/safeguarding-policies/>

<https://thirtyoneeight.org/media/a1sf15lh/guidance-for-refugees.pdf>